



ITIL® 4 Specialist: Acquiring and Managing Cloud Services Course

Overview

The **ITIL® 4 Specialist: Acquiring and Managing Cloud Services** certification is designed for IT professionals responsible for **procurement, integration, and governance of cloud services within an organization**. This module provides **practical insights into cloud strategy, service management, and optimization**, ensuring organizations maximize the benefits of cloud computing while maintaining security and compliance.

As part of the **ITIL 4 certification path**, this course equips learners with the **knowledge and skills to effectively manage cloud service providers, contracts, and service performance**.

Why Choose LEARNINGS24X7?

- **Authorized PeopleCert Training Provider** – Includes an official PeopleCert exam voucher.
- **Self-Paced eLearning & Instructor-Led Options** – Flexible learning tailored to your needs.
- **Comprehensive Study Materials** – Digital eBook, Official Sample Papers.
- **Corporate & Bulk Discounts** – Special pricing for teams and organizations.

Course Outline

Module 1: ITIL 4 and Cloud Service Management

- Understanding ITIL 4 principles in cloud environments.
- Exploring cloud service models (IaaS, PaaS, SaaS) and their implications.
- IT service management (ITSM) adaptation for cloud-based operations.

Module 2: Cloud Service Acquisition & Integration

- Evaluating cloud service providers and defining service requirements.
- Managing cloud contracts, SLAs, and vendor relationships.
- Ensuring smooth integration of cloud services into existing IT infrastructure.

Module 3: Governance, Risk, and Compliance in Cloud Services

- Implementing security, compliance, and risk management strategies.
- Aligning cloud services with regulatory frameworks (GDPR, ISO 27001, etc.).
- Managing cloud costs and optimizing resource utilization.

Module 4: Continuous Improvement & Cloud Service Optimization

- Monitoring cloud service performance and implementing improvements.
- Adopting DevOps, Agile, and automation for cloud service efficiency.
- Developing a culture of continual service improvement (CSI).

Module 5: ITIL 4 Cloud Services Exam Preparation

- Official ITIL 4 **sample papers and mock tests**.
 - Exam-taking strategies & study techniques.
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Learning Outcomes

After completing this course, candidates will:

- Understand how to **effectively procure, integrate, and manage cloud services**.
 - Learn **best practices for cloud governance, compliance, and risk mitigation**.
 - Gain expertise in **vendor management, contract negotiation, and cloud service monitoring**.
 - Be **fully prepared** for the **ITIL 4 Specialist: Acquiring and Managing Cloud Services Certification Exam**.
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Who Should Attend?

This course is ideal for:

- IT professionals responsible for **cloud service procurement and management**.
 - IT service managers, cloud architects, and digital transformation leaders.
 - ITIL 4 Foundation certified professionals aiming to specialize in **cloud service management**.
 - Individuals seeking expertise in **multi-cloud strategy, cost optimization, and service governance**.
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Prerequisites

To take the **ITIL 4 Acquiring and Managing Cloud Services exam**, candidates must have:

- **ITIL 4 Foundation Certification**.
 - Basic knowledge of **cloud computing, IT service management, and vendor governance**.
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Exam & Certification

ITIL 4 Acquiring and Managing Cloud Services Exam Details:

- **Exam Provider: PeopleCert (Web-Proctored Exam)**

- **Format:** Multiple Choice
- **Duration:** 90 Minutes
- **Number of Questions:** 40
- **Passing Score:** 70% (28/40 Correct Answers)
- **Retake Option:** Available via PeopleCert Exam Voucher

Certification Benefits:

- One of the **specialist modules** in the **ITIL 4 certification path**.
- Enhances career opportunities in **cloud service management, IT governance, and digital transformation**.
- Recognized globally for **proficiency in cloud strategy, procurement, and performance management**.

Frequently Asked Questions (FAQs)

1. How do I schedule my ITIL 4 Acquiring and Managing Cloud Services exam? After completing the course, you will receive a **PeopleCert exam voucher** to schedule your **web-proctored exam**.

2. Do I need prior ITIL knowledge? Yes, **ITIL 4 Foundation Certification** is a prerequisite for this course.

3. What study materials are included? You will receive:


- **Digital eBook**
- **Official ITIL 4 Sample Paper**

4. Do you offer corporate training? Yes! We provide **customized corporate training** tailored to your organization's needs.

Enroll Now & Get ITIL 4 Certified!

 **Contact Us for Enrollment & Group Discounts**

 **Visit Our Website:** www.learnings24x7.com

 **Call Us:** +61 1300 433 422

 **Email:** hello@learnings24x7.com

Advance Your ITSM Career with ITIL 4 Specialist: Acquiring and Managing Cloud Services Certification!